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## From our President



As we look back on the achievements of 2025, the year has been a defining one for me personally, as I took on the role of the association's President.

It has been an honour to step into this position and, above all, an opportunity to connect more closely with our members across the globe. Through this experience, I have gained an even deeper appreciation of the dedication and shared expertise that drive our sector forward every day.

I would like to also recognise the valuable and impressive contributions made by my predecessor Renée Amilcar to UITP and the membership. By becoming the first woman President of UITP she made history within the association, and her successes across a wide variety of topics can be seen throughout this year's Activity Report. *Merci Renée!*

And now, as we look back at 2025, I hope you will share my enthusiasm for what has been an impressive year.

Public transport continues to prove its essential role at the heart of sustainable and resilient cities. Across every region, our community has responded to global challenges with determination and a strong sense of purpose. This work is led by more than 2,000 UITP members in over 100 countries around the world.

A defining moment of the year was reaching the historic milestone of 2,000 members. UITP is, above all else, a member-led association. To reach this number of members is momentous and not only a reason to celebrate, but to consider what our members bring to UITP, and what we provide to them in return.

Throughout 2025, UITP has continued to amplify the voice of public transport on the global stage with a strong advocacy voice. From contributing to key policy discussions to mobilising sector leaders around shared priorities, our efforts have ensured that public transport remains central to the sustainability agenda.

At the same time, we have advanced knowledge and innovation across the areas shaping the future of mobility. Digitalisation, artificial intelligence, and data-driven decision-making are transforming how we design and experience public transport. UITP has supported its members in navigating this transformation by turning challenges into opportunities.

Equally important is our focus on people. With many of the first deliverables from the 2025–2028 Strategic Plan being achieved, we are placing a people-first approach at the core of everything we do – supporting our workforce, empowering

our members, and ensuring that public transport serves communities in an inclusive and accessible way.

Within UITP itself, and across public transport, we have worked hard alongside our members to make significant strides in improving the gender balance within our sector. There is always more to be done, but the successes so far should be acknowledged for their achievement, including a special award win for UITP in the field of diversity and inclusion.

Finally, this year marked the public launch of the first World Public Transport Day with a statement on the floor of the United Nations in New York. 2026 will give us the opportunity to celebrate the millions of journeys made every day, and the dedicated professionals who make them possible.

As we look ahead, the challenges and opportunities will be acknowledged alongside our membership.

*After reflecting on the activities and output for UITP in 2025, what has been your favourite moment of the past year?*

**Gautier Brodeo**  
UITP President

# From our Secretary General



Each year, our Activity Report offers a moment to reflect - not only on what we have achieved, but on how we have achieved this alongside our members.

In 2025, what stands out most to me is the strength and engagement of our global community. Across every region, I have had the privilege of connecting with our members – through events, projects, and global meetings – and I continue to be inspired by their commitment to advancing public transport for the benefit of people and cities worldwide.

This year has been marked by connection at an unprecedented scale. The UITP Summit in Hamburg brought together thousands of professionals from across the globe, reaffirming the essential role of dialogue and exchange in shaping the future of mobility. It is in these moments that ideas evolve into concrete actions, and where lasting collaborations are built.

At the same time, 2025 has been a year of important milestones for our association.

We were proud to welcome our new President and Deputy President, Gautier Brodeo and Lilli Matson, who began their new roles in November. This also meant saying a fond farewell to our departing President, Renée Amilcar who served UITP and our membership with an outstanding level of commitment. As the first woman President of the association, her legacy will live on for many years. In fact, Renée's achievements as President were a major factor in UITP's Diversity and Inclusion award win this year, where our commitments to bringing

a better gender balance to public transport were recognised with the Prix Mixité at the 34th Palmarès des Mobilités in Paris.

As well as welcoming new leadership, 2025 was a year of exciting new launches, including three new Working Groups on Accessibility, Parking, and Safety. Alongside our members, UITP recognises the needs of our sector to step up and lead the conversations on key developments within public transport. It is only UITP that can bring these key experts together, allowing us to place a strong focus on the topics most relevant to making our cities more accessible and innovative.

With our members, 2025 was another strong year for the release of key publications that turned out to be some of the most requested and read releases by our audience. From the Global Urban Mobility Indicators, to the latest International Metro Figures and a focus on Artificial Intelligence and Innovation, these publications presented statistics and developments that drew comparative insights, best-case studies, and tracked global trends – all with a focus on advancing each specific topic.



Equally, the introduction of the very first World Public Transport Day has been a significant moment for our sector in 2025. Seeing this initiative first announced on the floor of the United Nations in New York City was a dream come true for many in our association, including myself. In that moment, a global call to action was launched – the collective impact of public transport and the millions of professionals who make it possible every day should be celebrated across the globe. 2026 will be a special time for this celebration!

This year has also marked the beginning of a new chapter for UITP itself, with the renovation of our headquarters in Brussels. More than a physical transformation, this project represents our ambition to create a modern, collaborative, and accessible space that reflects who we are as a global association and how we work together in the future: a reformed space with people at the very heart of it.

As we move forward, our focus remains clear: to strengthen our community, to support our members, and to ensure that public transport continues to play its full role in building sustainable and inclusive societies.

This report is, above all, a reflection of the work of our members, colleagues, and partners - and of what we can achieve together. And while it captures a year of progress, it also points to the opportunities ahead, which we will continue to shape collectively.

*Please enjoy it!*

**Mohamed Mezghani**

UITP Secretary General

## 2025 Highlights

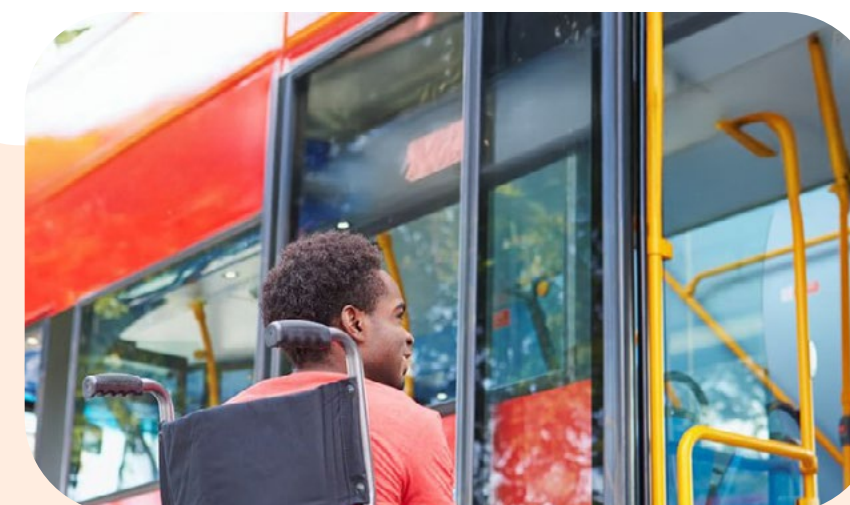
2025 was a significant year for UITP. Our ever-growing global network expanded to 2,000 members, and we celebrated an important milestone: 140 years of advancing public transport!

**2,000+**  
**MEMBERS**  
IN OUR GLOBAL  
COMMUNITY



### ***And what did we do with our members in 2025?***

During the first year of our new Strategic Plan, we welcomed in a brand-new digital era for UITP with new corporate and Summit websites, launched three new working groups on Accessibility, Parking and Safety, and successfully concluded the UITP Summit in Hamburg, Germany. We also launched a brand-new initiative to raise awareness of the benefits public transport brings to citizens across the globe, World Public Transport Day which was announced live on the floor at the United Nations in New York. All of this, as always, alongside our thriving membership.



# UITP Governance



From the Executive Board to Divisions and Committees, the UITP governance structure guarantees that the Association is managed democratically, transparently, and efficiently. All bodies work together to make sure UITP addresses the necessary topics related to sustainable urban mobility in an international context.

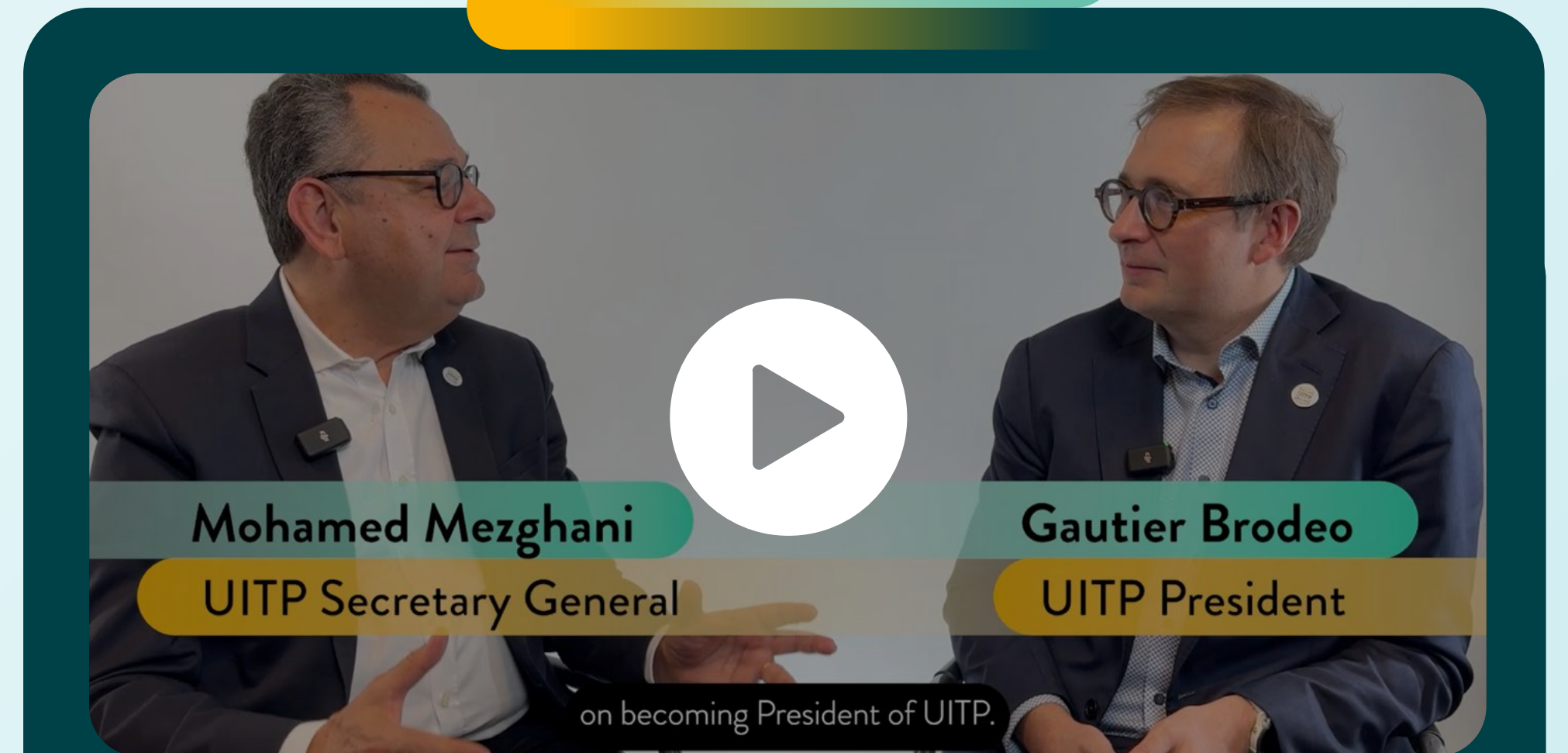
In 2025, we hosted seven Board meetings, both in-person and online.

We were proud to welcome new UITP President **Gautier Brodeo**, Director of the Operation and Maintenance Development Agency for RATP Group, who took over from **Renée Amilcar**, Chief Executive Officer and President of Mobilité Infra Québec. After serving with great esteem for two-and-a-half years as the association's first woman President, Renée Amilcar stepped down, due to the demands of her new role. She leaves an impressive legacy, having made a lasting impact on UITP through her leadership - and her passion for public transport continues to be recognised across our staff and membership. *Merci Renée!*

Alongside announcing Gautier as President, we were pleased to introduce **Lilli Matson** (Chief Safety, Health and Environment Officer at Transport for London) as the association's new Deputy President.



In day-to-day activities, we continued to strengthen UITP's governance framework. One key highlight included the review and consolidation of the internal rules, as well as the development and implementation of a new Code of Ethics. These initiatives promote transparency, clarify roles and responsibilities, and support sound decision-making across the organisation.



We invite you to watch a short video message from UITP President Gautier Brodeo and Secretary General Mohamed Mezghani, sharing their wishes and impressions for the year ahead.



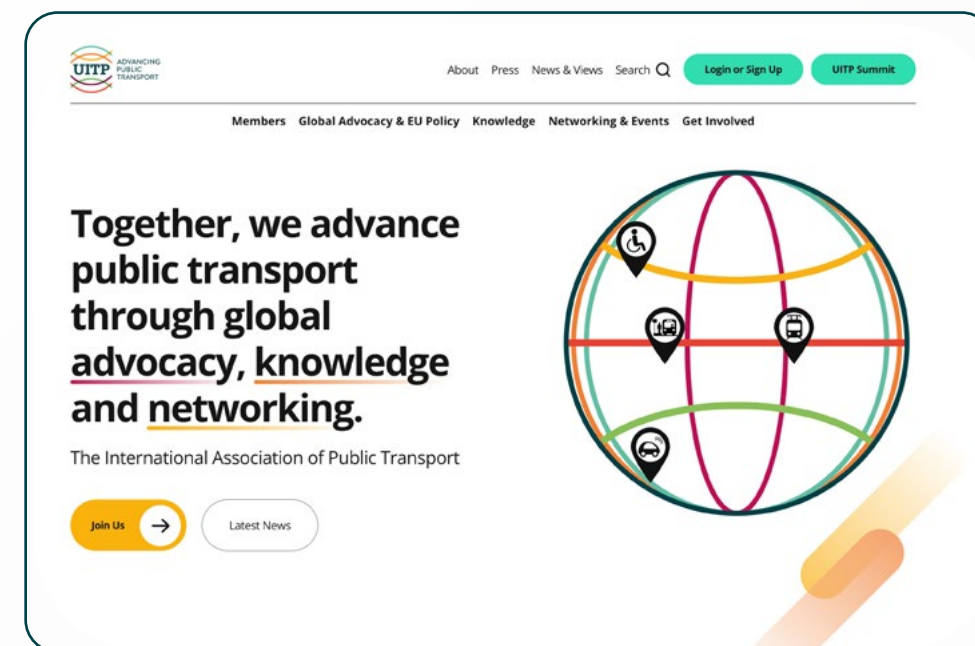
# Shaping UITP for the future



In 2025, we marked a defining moment in our history, celebrating the 140th anniversary while starting to implement the ambitious 2025–2028 Strategic Plan, setting a clear course to strengthen our role as the global advocate for public transport. This first year of implementation delivered strong and tangible progress across the organisation.

One of the most visible initiatives was the launch of a **brand-new website** designed to enhance member experience by providing improved accessibility, intuitive navigation, and smarter search tools, with further enhancements planned through a personalised member portal. This transformation was accompanied by a **refreshed brand identity** which introduced a modern, forward-looking visual language, while preserving UITP’s recognisability and heritage.

We also began the major **renovation of our Brussels headquarters**, creating a more collaborative, accessible, and modern workspace for our staff, and visiting members and guests. By refurbishing our physical space with a focus on people, we have enhanced collaboration in our offices with more space to create, exchange and gather. With wellbeing in mind, our headquarters is ready for the years to come!



At the same time, preparations for the new series of annual **UITP Summits** advanced, with new approaches to sponsorship and participation. This included a refreshed brand identity, a more flexible sponsorship model, and a new pricing structure designed to better meet diverse participant needs.

Our transformation is equally digital, as it is physical, showing progress all round.

In 2025, we initiated a **major evolution of our Customer Relationship Management** system (CRM), selecting new solutions and completing the first development phase. Once fully launched in 2026, it will enable a more connected ecosystem, improve member experience and engagement, and support a data-driven organisation. The new CRM will benefit both members and colleagues by streamlining our systems into the future.

At the core of this journey is our **People First approach**.

The rollout of new values and behaviours, alongside continued investment in leadership and development, contributed to a strong employee experience, reflected in an Employee Net Promoter Score of 69%.

These milestones are shaping a more agile, and member-centric UITP, ready to deliver greater value and lead the future of sustainable urban mobility.

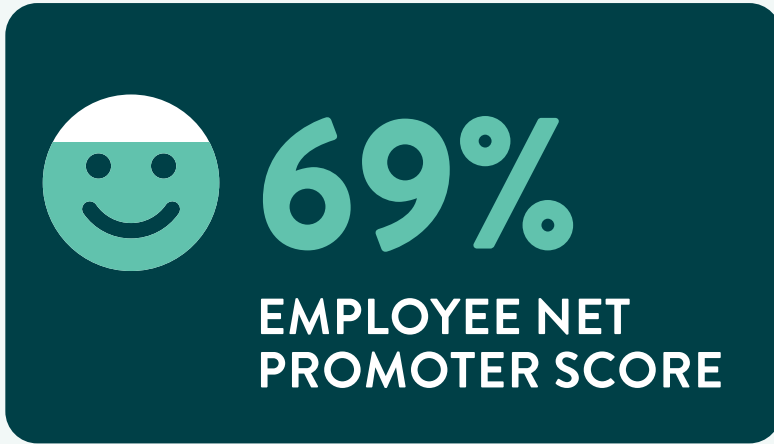


## Engaged, empowered and enthusiastic staff

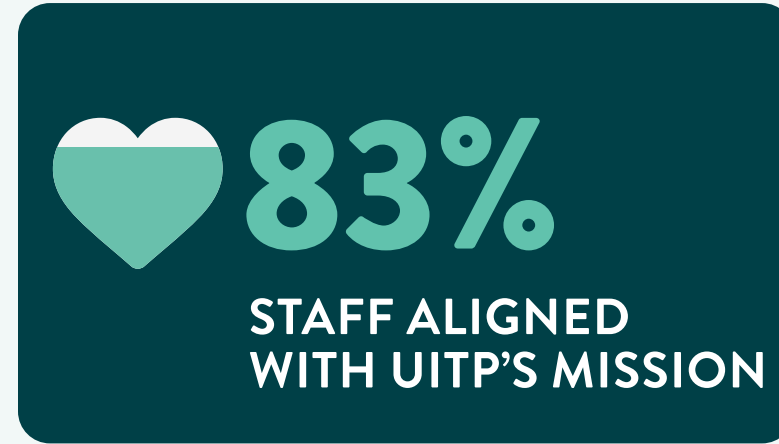
Over 140 employees working in 16 locations across the globe

We are proud to bring together a diverse and enthusiastic group of people to help us advance sustainable mobility for all. Our collective aim? To advance public transport, with the passenger at the very heart of all we do!

According to our 2025 satisfaction survey:



Our **Employee Net Promoter Score (ENPS) increased to 69% in 2025**, up by 7% from the previous year, confirming a high level of employee retention, satisfaction and engagement across the organisation



**83% of our staff feel engaged and aligned with UITP's mission**, reinforcing our shared commitment to sustainable mobility



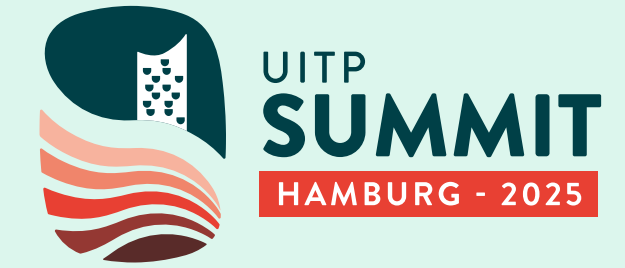
We strengthened the diversity across the secretariat, with **our colleagues representing 33 nationalities working in 16 locations**, complemented by a **balanced gender distribution (55% female and 45% male)**



Learning and development opportunities for staff continued to grow in 2025, with more than **30 training programmes** delivered, representing over **2,500 hours of learning**

## WE'RE PROUD TO HAVE:

*Organised*  
A VERY SUCCESSFUL



*Hosted* **11**  
REGIONAL CONFERENCES  
AND SEMINARS

*Delivered* **50**  
PUBLICATIONS ON KEY  
TOPICS FOR OUR SECTOR

*Engaged* with members and  
stakeholders through over  
**90** COMMITTEES AND  
WORKING GROUPS

*And those are just the stand-out highlights!*



Christel Goossens, Business & Human Resources Management Committee Manager, accepted the award on behalf of UITP

### Working for a more diverse and inclusive UITP

Towards the end of the year, Ville, Rail & Transports (VRT) magazine awarded UITP the **Prix Mixité** at the 34th Palmarès des Mobilités, recognising the association’s continued commitment to gender equality and inclusive practice in the public transport sector.

This was a proud moment in UITP’s journey towards advancing gender equity within public transport – and our policy aims to address the imbalance that exists. We know that more needs to be done, and that public transport has historically been designed and operated predominantly by men, often neglecting the specific needs of women. But our policy aims to bridge this gap by ensuring gender parity within UITP and encouraging more women to engage with our activities, and we’re working hard with our members to make this the case!

# Events of the year

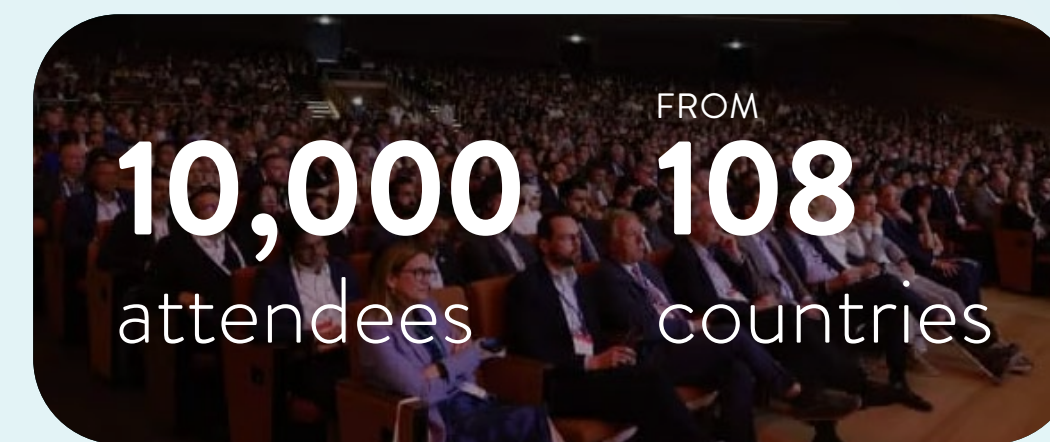
## 2025 Summit

The UITP Summit 2025 in Hamburg marked a major milestone for the sector, bringing together 10,000 participants from 108 countries. The event featured over 400 exhibitors, spotlighted 370 speakers in 82 sessions, and welcomed 260 media representatives from over 30 countries. Some of these statistics were record-breaking for a UITP Summit!

We’re proud that our Congress Programme highlighted a diversity of speakers from different backgrounds, with almost half of the speakers coming from outside of Europe (46%) and 43% of the speakers being women.

Beyond its scale, the Summit, organised by UITP and our local hosts, Hamburger Hochbahn and MOIA, reinforced public transport’s role in shaping sustainable and resilient cities, with strong emphasis on innovation, collaboration, and people-centric mobility.

A key highlight was the announcement of **World Public Transport Day** (17 April 2026) on stage during our Closing Ceremony, encouraging cities around the world to collectively celebrate the millions of journeys that move us every day and millions of people who make them possible.



## UITP Awards

The UITP Awards are the most prestigious recognition of excellence in the public transport sector, showcasing the most innovative, impactful and sustainable mobility projects worldwide. The eighth edition of UITP Awards honoured winners in nine different categories, including climate and health, multimodal integration, and operational excellence, among others. UITP is always pleased to see our members recognised for the dedication they give to making our cities as accessible and active as possible.

Over 300 projects were submitted for the UITP Awards 2025, a record for the programme! The winners were celebrated in a special ceremony, which took place at the UITP Summit in Hamburg, Germany.

[Discover the winners](#)



## Other events

In addition to hosting the UITP Summit, we also brought together members, key stakeholders, experts, and journalists at conferences and exhibitions in Colombia (Latin America Forum), India, Kuwait (MENA Conference), Türkiye (Eurasia Conference), and USA (North America Conference).

Over 1,100 participants from 50 countries took part in these events! Alongside these, we ran several other trainings, webinars and gatherings in different parts of the world, both online and in person.

[Find out more](#)





# Advocacy & Communications

## 2025 top three stories

*The content that drew the most visitors*

### 1 Global Ridership Trends and Recovery Insights

UITP's ridership data analyses trends across **around 30 cities worldwide**, tracking recovery and growth patterns. Results show most cities experienced stable or increasing ridership in 2024, though global levels remain about **10% below 2019**, with strong regional differences.

Find out more



### 2 New UITP website highlights accessibility and sustainability

UITP's new website offers improved accessibility, smarter search, and enhanced user experience. Its low-carbon design and more interactive data tools better connect members with knowledge and services. Since the launch of the new website, the number of active users visiting the site has increased by over 190%.

Find out more



### 3 Global Urban Mobility Data Insights

UITP's Global Urban Mobility Indicators from **53 cities worldwide**, cover metrics such as ridership, network size, and sustainability trends to provide a global snapshot of urban mobility. The data highlights evolving trends, including rising ridership, reaching **93% of pre-pandemic levels**, and expanding coverage to new modes like demand-responsive transport and cableways, offering valuable benchmarking insights for members and decision makers.

Find out more



## Driving global recognition for public transport

In 2025, we continued to strengthen the voice of public transport on the international stage, actively engaging with decision makers and global organisations to champion its value and expand the impact of our advocacy and outreach efforts worldwide.



### Planning the launch of the first World Public Transport Day

We announced World Public Transport Day, a global initiative to celebrate the central role public transport plays in our lives, at the United Nations in December 2025 during the launch of the UN Decade of Sustainable Transport. In preparation for its first edition, we unveiled a dedicated campaign website and toolkit, providing UITP members and partners with all the tools, assets, messaging and guidance needed to support their initiatives ahead of the inaugural celebration on 17 April 2026.



### Public transport climbs up the agenda at COP30

At COP30, we played a leading role in positioning public transport as a core climate solution. We contributed to high-level sessions on sustainable mobility, climate finance, and NDC ambition, while leading the development of a global action plan under the COP Presidency to scale up public transport, financing, and implementation worldwide.



### Highlighting public transport benefits to policymakers around the world

From Colombia, Dominican Republic and USA, to Benin, Germany and South Africa, we took part in the most important agenda setting conferences on public transport, health and urban mobility. Together with our partners and policymakers – Africa Transport Policy Forum, International Transport Forum, World Bank and World Health Organisation, among others – we highlighted the importance and benefits of public transport on climate action, public health, social inclusion, and sustainable urban development, reinforcing its role as a cornerstone of resilient and liveable cities worldwide.



## Shaping EU policy

In 2025, we further strengthened our role as a key voice in EU policymaking through targeted advocacy, strategic partnerships, and high-level engagement. A landmark first-ever conference on

the topic of transport poverty, co-organised by UITP and the COTER Commission at the European Committee of the Regions, brought together senior representatives from key Directorates-General alongside members of the European Parliament, placing the issue firmly on the European agenda.



Ahead of the EU budget discussions, we launched the campaign 'Imagine your City or Region without Public Transport', backed by over 70 CEOs calling for stronger investment. Throughout the year, we actively contributed to major EU debates, events and expert groups, while publishing key position papers on the Multiannual Financial Framework (MFF), Clean Industrial Deal, and Clean corporate fleets.

Engagement culminated in high-level exchanges at the UITP Summit in Hamburg, attended among others also by Magda Kopczyńska, Director-General of DG MOVE, and the annual Institutional Dinner, which gathered numerous EU stakeholders for an evening of high-level discussions with UITP members.



## New and continuing partnerships

Working alongside other organisations allows UITP to promote sustainable, safe and accessible mobility. In 2025, we were happy to add the following organisations to our impressive list of partners:



## Press & media

UITP engages every day with the international media to promote the work of our leadership, experts and members in advancing sustainable urban mobility. Often the first point of outreach for journalists focused on transport and mobility, thousands of articles and references are published each year showing the visibility of UITP and the public transport sector in the global press.

Over **9,000 press articles** were published on UITP during 2025, coming from **102 countries – a new record for media coverage!** Stand-out appearances include the New York Times, Associated Press, the Times of India, Bloomberg and Forbes.

View our Press Releases, from UITP and our Premium members

Visit the UITP Media Centre



# Knowledge & Research

## Committees and working groups, the beating heart of UITP

From Adana to Hamburg, Lagos to Melbourne and beyond, our global membership came together in 2025 through a dynamic programme of committee and working group meetings, workshops, and expert exchanges, continuing to drive collaboration across regions and modes.

This year saw important milestones across our knowledge network, including the launch of the **three new working groups** on Accessibility, Parking and Safety and hosting the first-ever meeting of the UITP Shared Mobility Division. Our Bus Committee guided amendments to UN regulation 107 on bus accessibility, which, when finalised in 2026, will bring public transport one step closer to being truly accessible to all. We also celebrated 200 years of rail, since the world's first passenger rail service took place in 1825.

Across the world, we boosted regional collaboration by bringing together urban rail actors across MENA and Eurasia and opened a discussion space for Asia-Pacific autonomous mobility sector and the bus industry in the Latin America.

Across all committees, key themes shaping discussions included smart technologies and innovation, funding and financing, people-centred mobility, decarbonisation and energy efficiency, as well as climate mitigation, adaptation, and resilience.



Members gathered at key moments throughout the year, including the UITP Summit in Hamburg, where committees played a central role in shaping discussions and sharing expertise. Study visits and meetings offered hands-on insights into cutting-edge systems and operations.

Each meeting remains a platform for peer learning and exchange, enabling members to explore new solutions, share challenges, and co-create knowledge. These insights directly feed into UITP's publications, reports, and data initiatives, ensuring our work reflects real-world experience.

Together, our committees and working groups continue to power UITP, strengthening connections, advancing knowledge, and shaping a more sustainable, resilient, and people-focused future for public transport worldwide.



## Introducing new formats for knowledge for greater impact

We're advancing new formats, from articles to videos and social media carousels, to make our knowledge more diverse and accessible. How we search and interact online is changing, so we're changing too. Not just on social media, but also on our new website, where our posts are more interactive and easier to find.

## Highlighted publications

Discover some of your favourite reads of the year...



### Artificial Intelligence Driving Public Transport Innovation

This publication explores 17 real-world AI applications in public transport, from predictive maintenance to anomaly detection. It highlights how AI enhances efficiency, safety, and customer experience, with case studies showing up to 50% faster incident recovery, demonstrating its growing impact across the sector.

Find out more



### Global Metro Figures

The new Global Metro Figures report analyses almost 250 networks across 200 cities, serving over one billion people. Metro systems continue expanding, surpassing 20,000 km globally, with strong growth in Asia-Pacific and rising automation, reinforcing metros as the backbone of sustainable urban mobility.

Find out more



### Keeping it Fare: How to Make Public Transport Fares Affordable

Our policy brief on fare affordability highlights how balanced pricing can improve access while ensuring financial sustainability. It promotes targeted social fares, innovative ticketing, and diversified funding models to support vulnerable users, boost ridership, and strengthen public transport's role as an inclusive and sustainable mobility solution.

Find out more



## Highlighted projects

*Steering our sector forward with research and innovation*



### Advancing the next generation of bus rapid transit

UITP has continued to lead the eBRT2030 flagship project, driving innovation in electric Bus Rapid Transit (eBRT) systems through a global consortium of over 50 partners. The project develops and tests next-generation solutions combining electrification, automation, and connectivity to reduce emissions, congestion, and operational costs.

In 2025, eBRT2030 brought together over 100 experts to the General Assembly in Istanbul to review progress and discuss the coordinated launch of the project's demo sites across the globe. In addition, the project also showcased advances in smart charging, energy efficiency, and digital tools, alongside the launch of an international demo cluster supporting pilot projects in Latin America, Africa, and beyond.



### Unlocking the future of automated public transport

The landmark ULTIMO project's objective is to deploy the first economically viable, large-scale automated vehicle services integrated into public transport systems. Bringing together 23 partners from eight European countries, the project aims to deliver more sustainable, accessible, and inclusive on-demand, door-to-door mobility.

In 2025, ULTIMO highlighted its progress at the UITP Summit in Hamburg. Dedicated sessions addressed barriers to large-scale deployment, such as regulation, infrastructure, and business models, while advancing practical solutions for scaling automated mobility.





### Shaping the next generation of metro systems

NEXUS is developing smarter, more adaptable metro systems through automation, artificial intelligence, and data-driven operations. Bringing together 13 international partners, the project focuses on flexible capacity management, predictive maintenance, and improved passenger experience, supporting more efficient and resilient urban rail networks.



In 2025, NEXUS advanced its work through case studies in Genoa, Italy, and Sofia, Bulgaria, testing real-time operational models and passenger-focused solutions. The project was also showcased at the UITP Summit in Hamburg, where it engaged stakeholders and shared early findings from surveys with 900 passengers and 23 operators.



### Advancing digital and automated rail operations

R2DATO is driving innovation in rail and urban guided transport by accelerating the transition to higher levels of automation and digitalisation. Bringing together over 70 partners, the project focuses on integrating advanced technologies such as automatic train operation, next-generation signalling, and 5G connectivity to improve capacity, reliability, and performance across both urban and mainline rail.

In 2025, R2DATO advanced work on autonomous tram operations and scalable automation solutions to support faster and more cost-effective deployment across Europe, shaping the transition towards high-capacity, digitally enabled, and future-ready rail networks.



# UITP Academy

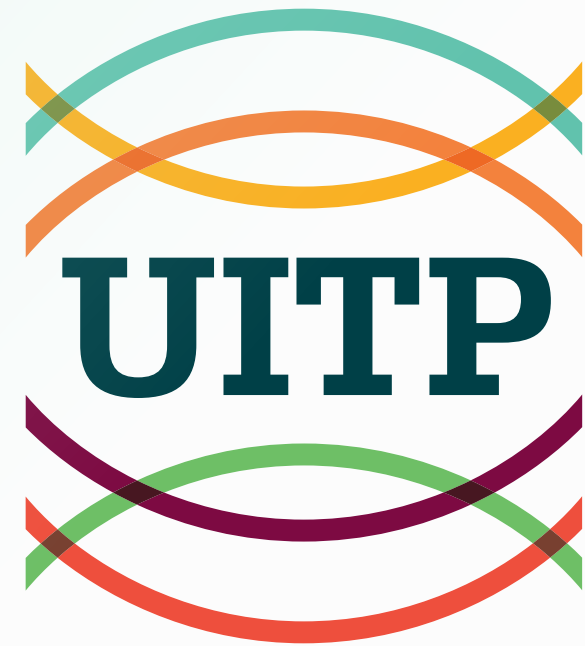
The UITP Academy strengthened its strategy and refined its mission in 2025, committing to empower the global public transport community with inclusive, high-quality learning. The new strategy is underpinned by four pillars, prioritising **quality**, adding **value for members**, **redesigning its business model** and supporting **sustainable growth**.

In 2025, we delivered 64 programmes, engaging **more than 1,400 participants** worldwide. Among others, the Academy delivered its first training programme hosted in Baku, Azerbaijan, which also included the first artificial intelligence training in Turkish, organised a bus study tour in China, and led the first peer review on electric bus rapid transit with European Commission’s Directorate-General for International Partnerships, demonstrating continued innovation and global reach.

Finally, we scaled up the training opportunities on MyAcademy, our digital platform for delivering, tracking and reporting on training programmes. In 2025, we offered **14 self-paced courses** on the platform, which were followed by **over 1,800 users** and brought in **over 4,000 course registrations**.



Find out more



ADVANCING  
PUBLIC  
TRANSPORT